

Return Policy

We take customer satisfaction very seriously. All of our products are tested for quality, and all shipments are carefully inspected before leaving our warehouse.

- Please check your shipment carefully upon arrival to ensure it has not been damaged during shipping.
- All claims for damaged product must be made with 72hrs.
- Please contact us and provide detailed information for any product damaged during shipping within that time.

During the checkout process you will be given the complete terms of your purchase. Included in those terms is your clear understanding that we are selling these products as containing CBD (cannabidiol) from hemp oil.

These products have not been evaluated by the FDA. We are committed to complete compliance with FDA regulations and as such, because these products have not been evaluated by the FDA, we make no claims as to any extra benefits for products containing CBD (cannabidiol).

If you decide to purchase our products, you are drawing your own opinions as to any additional benefits or use these products may provide.

Currently during the start-up phase of our enrollment all sales are final, if you have a question please email us at support@kannaway.com.

Your acceptance of the terms of purchase means you agree to and understand the refund policy.